

INTERNET SERVICES

- Straight time labor rates will apply from 8:00 a.m. to 4:30 p.m. Monday through Friday. Overtime labor rates will apply after 4:30 p.m. to 8:00 a.m. Monday through Friday all day Saturday, Sunday and holidays.
- Advance notice is recommended.
- **Shared Ethernet Service.** I-X will supply all communications equipment (hubs, switches, routers) and connect to the internet through I-X shared high bandwidth internet line. If computers and printers are supplied by the I-X or its preferred supplier, I-X will configure the computers and printers. If exhibitor supplies his/her own computers and printers, I-X will furnish the configuration information and exhibitor will configure the computers/printers. I-X will supply all network (category 5 with RJ 45 connectors) cabling within booth. Changes to this arrangement regarding configuration and cabling initiated by the exhibitor will be charged on a time and material basis.
- **Additional Connection/1 IP Address.** Prerequisite: must have already ordered Shared Ethernet Service. A maximum of 6 connections/IP addresses per 1Mbps is permitted. A connection/IP address is required for each computer (or printer) to connect to the internet. Exhibitor may supply his/her own networking equipment and wiring in his/her booth, however the Additional Connection/1 IP Address service fee will still apply if an IP address is not ordered for each device.
- **Internet Networking Fee.** Dedicated network utilizing I-X fiber optic lines to connect up to 75 computers and printers together into an integrated network, which may or may not have internet access depending upon exhibitor's requirements. The exhibitor will supply all equipment and cabling within networked areas. I-X will furnish (if requested by exhibitor) a connection to the internet through I-X shared high bandwidth internet line. I-X will supply configuration information to the exhibitor, who will be responsible for configuring all equipment. Changes to this arrangement regarding configuration and cabling initiated by the exhibitor will be charged on a time and material basis.
- **Internet Services** are subject to The I-X Center's policies and I-X IS Management may suspend service to any exhibitor or user if the use is determined to be in violation of the internet usage policies. The I-X Center is the sole provider of Wireless Internet Services within the facility. Wireless Devices not authorized by The I-X Center are strictly prohibited. This includes: Wireless Access Points, Wireless Routers, MiFi Devices, or any other device that provides shared Wifi Internet Access.
- **Services ordered, installed/provided and not used are non-refundable.**
- **Computer Cabling Fee.** I-X will provide all category 5 cabling to the booth or exhibit area and within the booth to the individual computers. Any cabling changes initiated by the exhibitor will incur the computer cabling fee. Fees will be billed in 1 hour increments per technician.
- **Computer/Internet Technician.** I-X will configure any exhibitor's computers and/or printers if rented from I-X or its preferred supplier. If exhibitor supplies his/her own computer equipment, I-X will supply the configuration information to the exhibitor who will be responsible for configuring the computers and/or printers. If exhibitor requires assistance with configuring exhibitor's own supplied equipment, the computer/internet technician fee will apply. After the configuration is established, any configuration changes initiated by the exhibitor will also incur the computer/internet technician fee. Fees will be billed in 1 hour increments per technician.

INTERNET SERVICES FREQUENTLY ASKED QUESTIONS

1. Will the I-X Center set up my computer for me?

If the I-X Center, or its preferred supplier, furnishes the computers/printers to the exhibitor the I-X Center will configure and set up the computers/printers. If the exhibitor elects to bring his/her own computer equipment, the I-X Center will furnish the configuration information to the exhibitor who will be responsible for doing his/her own configuration. I-X personnel will be available to configure exhibitor supplied computer equipment at the computer/internet technician prevailing rate.

2. May I use my own internet service provider (AOL, iPASS, MSN CompuServe etc.) through modem dial up or ISDN?

No, the I-X Center is the exclusive Internet Service Provider within our facility. There is a distinct advantage to this system. Our Internet service is a high speed, high bandwidth system. However, you may use an ISDN or dial up modem to connect to other services such as your company's network as long as the connection is a direct connection and not through an Internet Service Provider. Radio stations often broadcast from the I-X Center via an ISDN circuit.

3. May I get my IP addresses and other configuration information in advance?

Yes, if you place your order during the *Advance Rate* period, I-X will email or fax the configuration information to you. If you place your order during the *Standard Rate* period, the configuration information will be given to you on site when you arrive for move-in. Please understand that our IP addresses are internal only and not directly addressable from outside our facility. If you need an IP address that can be accessed from outside the I-X Center, arrangements **must be made with the I-X Center during the Advance Rate period.**

4. May I purchase 1 connection with 1 IP address and then use that single IP address to do IP address translation onto multiple computers to access the internet?

Yes, but an Additional Connection/1 IP Address fee applies for each computer that is used to access the internet.

INTERNET SERVICES

DESCRIPTION	U / M	ADVANCE RATE	STANDARD RATE
Wired Internet Service - Taxable			
Shared Ethernet Service (up to 1Mbps)/1 IP Address (wired)* *** (recommended, most reliable)	Each	\$440.00	\$490.00
Shared Ethernet Service (up to 3Mbps)/2 IP Address (wired)* *** (recommended, most reliable)	Each	660.00	710.00
Shared Ethernet Service (up to 5Mbps)/3 IP Address (wired)* *** (recommended, most reliable)	Each	990.00	1,090.00
Shared Ethernet Service (up to 10Mbps)/6 IP Address (wired)* *** (recommended, most reliable)	Each	1,980.00	2,130.00
Additional Connection/1 IP Address** *** (must order Shared Ethernet Service to be eligible for this service)	Each	110.00	135.00
Wireless Internet Service - Taxable			
Wireless Internet Service (up to 256Kbps)/1 IP***	Each	200.00	225.00
Wireless Internet Service (up to 512Kbps)/1 IP***	Each	250.00	275.00
Wireless Internet Service (up to 1Mbps)/1 IP***	Each	300.00	325.00
Equipment Rental – Taxable			
Switch/Hub Rental (8 port) 10 / 100 Base-T	Each	115.50	150.20

DESCRIPTION	U/M	STRAIGHT TIME	OVERTIME
<i>Straight time: Weekdays 8:00 a.m. - 4:30 p.m. • Overtime: Before 8:00 a.m. and after 4:30 p.m., Monday through Friday, and all day Saturday, Sunday and holidays.</i>			
Cabling and Configuration Fees - Taxable			
Computer Cabling Fee ~ per hour	Each	\$130.90	\$208.20
Computer / Internet Technician ~ per hour	Each	226.10	321.20
Internet Networking Fee	Each	Call	Call

The I-X Center is not responsible for connectivity/troubleshooting legacy devices, i.e. Windows XP or later, OS X 10.7 or later.

*The purchase of at least 1 **Shared Ethernet Service** is required for wired internet access.

****Additional Connection/1 IP Address.** A maximum of 6 connections/IP addresses per 1Mbps is permitted. For example, if an Exhibitor orders the Shared Ethernet Service (up to 5Mbps)/3 IP Address service, 3 IP addresses are included. The Exhibitor may order a maximum of 27 Additional Connection/1 IP Address services. Additional connections/IP addresses would require the order of a second Shared Ethernet Service. A connection/IP address is required for each computer (or printer) to connect to the internet. The Additional Connection/1 IP Address service is required for each additional computer (or printer) if an IP address is not ordered for each device.

***All Internet Services are subject to the I-X Center's policies and I-X Information Systems Management may suspend service to any exhibitor or user if the use is determined to be in violation of the internet usage policies. The I-X Center is the sole provider of Wireless Internet Services within the facility. **Wireless Devices not authorized by The I-X Center are strictly prohibited. This includes: Wireless Access Points, Wireless Routers, MiFi Devices, or any other device that provides shared Wifi internet access.**